

MEDIGENT



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The Business of Health

DeltaWare Systems Inc. (DeltaWare), helps to manage the business of health with Medigent®, expanding benefits administration capacity, enhancing decision-making capabilities, and improving communication flow; allowing healthcare providers and administrators to focus more on delivering services, and less on administering them.

Developed to international standards by DeltaWare's dedicated team of healthcare IT specialists, Medigent, DeltaWare's suite of intelligent eHealth products, is the product of choice for multiple jurisdictions. Offering a multitude of functionality, Medigent is designed around the three primary needs common to private and public health administration:



Beneficiary Management

Medigent provides a registry of all clients. Medigent:

- Stores identifiers, demographics, and other properties/attributes;
- Maintains a historical record of name and address changes;
- Maintains interrelationships, e.g. households, families, etc.;
- Manages eligibility to benefits program (public and/or private); and
- Stores special / preauthorizations, documents, attachments and integrates with claims.



Provider Management

Providers of healthcare services and affiliated organizations can be registered in Medigent's Provider Registry. Medigent:

- Stores organization and individual provider identifiers, demographics, and other properties/attributes;
- Maintains relationships between organizations and individual providers;
- Maintains payment instructions and adjustment schedules;
- Manages eligibility, service types, and licensing details; and
- Stores documents and attachments.



Benefits Management & Assessment

Medigent automates and streamlines the daily business processes required to operate and manage healthcare programs. Medigent:

- Manages Medical, Dental, Pharmacy, Medical Travel, and Extended Health Benefits programs;
- Assesses / adjudicates claims in real-time, batch, and through manual entry;
- Maintains benefits lists, including pricing;
- Manages adjudication rules; and
- Manages payment / reimbursement to providers and beneficiaries.



Medical Practice Management

Medigent provides a medical records, practice management, and scheduling tool for healthcare professionals that:

- Provides a fast and easy method for managing claims and third-party billings;
- Records treatments, medication history, progress notes, surgical history, lab and test results;
- Provides ability to scan images;
- Accesses other discrete healthcare data sources;
- Provides customizable appointment book; and
- Recognizes voice recognition software and is tablet PC-enabled.



Vital Events Management

Medigent provides the tools to manage the day-to-day activities of a jurisdiction's vital statistics program. Medigent:

- Registers births, marriages, and deaths;
- Tracks adoption, divorce, name changes, marriage licenses, and registration amendments;
- Enhances search capabilities; and
- Provides accounting functionality.



Drug Surveillance

Medigent helps healthcare professionals avoid dangerous drug interactions and duplications of therapy, improving the quality and safety of care provided. Medigent:

- Offers a complete Drug Information System (DIS) compliant with Canada Health Infoway Generation 3 DIS standards;
- Integrates seamlessly with pharmacies, emergency rooms, hospital wards; physician clinics, rehabilitation centers, etc., allowing all data concerning a patient's medication history to be assessed;
- Performs a complete Drug Utilization Review, providing feedback on potential drug interactions and the appropriateness of the medication therapy; and
- Improves patient safety by monitoring in real-time, prescribe and dispense events within an entire jurisdiction.

The DeltaWare Advantage

Working in partnership with healthcare stakeholders to ensure safer, more efficient and cost effective eHealth solutions, DeltaWare is committed to providing the highest level of customer service and ongoing client support. With customized service level agreements, you can rely on DeltaWare's team of IT professionals to provide the highest quality implementation, project management, and support services.

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